

# CATALOG 2016

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www.coba.edu



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# INTRODUCTION

Welcome to Coba Cosmetology Academy and the wonderful world of beauty. We appreciate your selecting our school to assist you in obtaining your training. The beauty, skin and hair world is bigger than ever and the need for creative well-trained professionals grows every day. If you love working with people and are willing to devote the time plus energy necessary for real success then this is the field and Coba Cosmetology Academy is for you.

Coba Cosmetology Academy has been training students in the beauty field for over 45 years. During that time the school has earned a noteworthy reputation for excellence and quality of education. At Coba Cosmetology Academy, our goal is to provide the student with the education necessary to pass the California State Board licensing exams for Cosmetology/Esthetician, to be successful in your chosen area of practice and to become an asset to the beauty industry. We place emphasis on our students to obtain employment in the Cosmetology and Esthetician field. We are successful when our graduates are successful.

We place emphasis on how to be successful in the salon or spa, and how to create the lifestyle that you desire. This means hard work, dedication and practice on your part. The degree of your success will depend on the effort you are willing to expend during the entire course of your training. Our catalog is updated regularly as needed; the latest revision date is indicated at the bottom of the page.

We encourage students, friends and families to visit our school and discuss personal, educational and occupational plans with school personnel especially prior to prospective students enrolling or signing enrollment agreements. Coba Cosmetology Academy has approvals to offer various sponsored programs, government or otherwise, to provide grants or to pay for portions of tuition and fees. Available are the Federal PELL Grant Program and the Federal Direct Loan Program.

# SCHOOL MISSION AND EDUCATIONAL OBJECTIVES

As stated previously, it is Coba's mission to provide the student with the education necessary to pass the State Board exam, to be an asset to the profession and to become a success in whatever area the student desires. In order to achieve this mission the Academy does the following:

- 1. Maintains a highly skilled and qualified teaching staff. We supplement that staff with frequent presentations from experts currently working in the field.
- 2. Provides the student with a comprehensive curriculum in the basics and advanced areas of Cosmetology and related subjects with emphasis on salon techniques.
- 3. Teaches the value of professionalism, including high standards of workmanship and personal conduct enabling the student to acquire employment and be an asset to the salon of his/her choice.
- 4. Conducts its business in an ethical and educational atmosphere that is a credit to the Beauty Industry.

# **FACILITIES**

Coba Cosmetology Academy is located at 102 North Glassell Street, in the city of Orange, CA 92866, on the corner of Glassell Street and Chapman in the historic Old Towne section of Orange, California, near Freeways 91, 55, 5 and the 22. Plenty of parking is available at nearby public lots. The interior of the college has been designed to reflect a professional atmosphere conducive to learning. There is in excess of 4200 square feet, which will accommodate approximately 80 students at one time. The space consists of two classrooms, offices, student lunch/locker room, clinic floor and rest rooms.

#### SCHOOL MANAGEMENT AND STAFF

**HISTORY & OWNERSHIP:** Coba Cosmetology Academy (formerly known as Colleen O'Hara's Beauty Academy) was founded in 1965, In October, 2013, Affiliated Academies, Inc. acquired Coba Cosmetology Academy; the officers are CarolAnn Malkasian, President, Tom Malkasian, Secretary/Treasurer.

#### Administrative Staff:

School Director	CarolAnn Malkasian
Financial Aid Director	Tonya Parker-Jones
Accounting	Tom Malkasian

#### **Instructional Staff:**

Course Study	Name	Schedule
Cosmetology Instructor	Gina Salazar	Daytime
Cosmetology Instructor	Bellan Moreno	Daytime
Cosmetology Instructor	Mia Ortiz-Mellin	Evening
Cosmetology Instructor	Karissa Fett	Evening
Esthetician Instructor	Elizabeth Graham	Daytime

Our Instructors are licensed cosmetologists and experienced educators. Our Instructors may substitute from one shift to another: (i.e. Day time shift to night time shift and vice-versa.)

#### APPROVAL DISCLOSURE STATEMENT

Coba Cosmetology Academy is a private educational institution, incorporated in the State of California. Coba Cosmetology Academy has been granted approval to operate under the terms of California Code (CEC) section 94890(a) (1):

The Academy's license covers the following courses:

Cosmetology	1600 Hours
Esthetician	600 Hours

This institution is a private institution and it is approved to operate by the Bureau for Private Postsecondary Education. The Bureau approval means that this institution meets minimum standards.

Minimum standards for our programs are set and monitored by the State Board of Barbering and Cosmetology. The minimum number of class hours and the total hours for each course, as outlined in the Program's Rules and Regulations booklet, must be met to qualify a student for licensure.

As a prospective student you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

Persons seeking to resolve problems or complaints should first contact the instructor in charge. Requests for any further action may be made in writing to the School Director.

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education at the number below or by completing a complaint form, which can be obtained on the bureau's internet web site.

# Bureau for Private Postsecondary Education 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 Toll Free (888) 370-7589 Fax (916) 263-1897 www.bppe.ca.gov

After all complaint procedures have been exhausted an appeal may be submitted to:

# The National Accrediting Commission of Career Arts & Sciences 4401 Ford Avenue, Suite 1300 Alexandria, Virginia, 22302-1432

All information in this catalog is current and correct and is so certified as true by the President/Owner, CarolAnn Malkasian.

#### **ACCREDITATION**

Coba Cosmetology Academy is accredited by the National Accrediting Commission of Career Arts and Sciences (NACCAS), 4401 Ford Avenue, Suite #1300, Alexandria, VA 22302. Phone: 703-600-7600. The National Accrediting Commission of Career Arts and Sciences is recognized by the United States Department of Education as a national accrediting agency for postsecondary schools and programs of cosmetology arts and sciences.

#### HOURS OF ATTENDANCE

The Academy is open for class on the following schedules:

#### 1. Daytime Classes

- a) Full Time Tuesday through Saturday, 8:30AM to 5:00PM\*
- b) Full Time Tuesday through Friday, 8:30AM to 3:00PM and Saturday 8:30AM to 5:00PM\*.
- c) Full Time Tuesday through Friday, 8:30AM to 3:00PM\*
- d) Full Time Tuesday through Friday, 8:30AM to 5:00PM\*
- e) Full Time Monday through Friday, 8:30AM to 3:00PM\* (Esthetician Program Only)

OR

#### 2. Evening Classes

- a) Full Time Monday through Friday 5:00PM to 10:00PM and optional, at the Director's discretion Saturday 8:30AM to 5:00PM\*.
- b) Full Time Monday through Friday 5:00PM to 10:00PM and Saturday 8:30AM to 5:00PM\*.

Client service hours are 10:00AM to 9:00PM, Tuesday through Friday and 8:30AM to 5:00PM on Saturday.

# **HOLIDAYS AND EMERGENCY CLOSURES**

The Academy is closed on the following holidays: New Year's Day, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving Weekend and Winter Break. Holidays of all religious beliefs are respected and allowed. If the school must be closed for emergencies or other unexpected reasons, students will be notified by

<sup>\*</sup>Mandatory 30 Minute Lunch Break when daily attendance exceeds 5 hours

phone and/or a notice posted on the front door explaining the reason for closure and the date of reopening.

Coba Cosmetology Academy will be closed for the following days in 2015, 2016 and 2017:

Holiday	Date	
Winter Break	12/24/2015 - 1/2/2016	
Memorial Day	5/30/2016	
Independence Day	7/4/2016	
Day Before Labor Day	9/2/2016	Night Schedule Only
Labor Day Weekend	9/3/2016 - 9/5/2016	
Thanksgiving Day	11/24/2016 - 11/26/2016	
Winter Break	12/24/2016 - 12/31/2016	
Memorial Day	5/29/2017	
Independence Day	7/4/2017	
Day Before Labor Day	9/1/2017	Night Schedule Only
Labor Day Weekend	9/2/2017 - 9/4/2017	
Thanksgiving Day	11/23/2017 - 11/25/2017	
Winter Break	12/25/2017 - 1/1/2018	

#### **ENROLLMENT**

Enrollment should be completed the week prior to the desired start date. Students who enroll and complete necessary papers earliest will receive priority for enrollment.

# ADMISSION REQUIREMENTS

The Academy admits as regular students:

- (1) High school graduates, or
- (2) Holders of high school graduation equivalency certificates, or its equivalent, or
- (3) Minimum of 10th Grade Education and must PASS an Approved Ability to Benefit Test. The student under this, does not qualify and cannot apply for Financial Aid.

If the high school diploma is from a foreign school (any institution outside of the U.S.), then you will need to obtain the services of a foreign credential evaluation service to evaluate your high school diploma or transcript for the credential awarded and the U.S. equivalency. Translation prices vary, please check the website for further information on cost. You should understand that you are still responsible for the evaluation fee and the translation fee, even if your diploma is not sufficient or does not meet U.S. equivalency. Coba Cosmetology Academy does not offer any Visa services or sponsor students and the academy will not vouch for a student's legal status in the United States.

A limited number of students still enrolled in High School may be admitted to our Academy (Not more than 10%). They have to present a letter from their actual attending High School stating their approval or acknowledgement for the student to attend a Vocational School. They also may be asked to be evaluated by one of our Educators to make sure he/she will benefit from the course to be enrolled.

#### CREDIT FOR PREVIOUS TRAINING

Students who have had previous training outside the State of California must furnish proof of the number of hours of training to the State Board of Barbering and Cosmetology and to the school. The Academy will evaluate the training, and assign the number of hours of training to be granted. Students with prior training in the State of California must furnish proof of that training to the Director of the Academy. Coba Cosmetology Academy only accepts transfer students under certain conditions and does not recruit from other schools.

# **GRADUATION REQUIREMENTS**

California statute required that a student who successfully completes a course of study be awarded an appropriate diploma or certificate verifying that the student has graduated successfully completing the school's required course study.

When a student has completed the required course hours, theory hours and practical operations in Cosmetology and/or Esthetician, with a GPA of "C" or better and 70% or better in Attendance, he or she is awarded a DIPLOMA certifying of his/her Graduation.

#### NOTE:

- All charges are due and payable prior to the completion of the course, unless other arrangements have been made.
- The stated aid is only an estimated amount.
- Student remains responsible for incurred charges.
- Before signing the enrollment agreement, the student personally visited the institution's facilities, received and reviewed a school's catalog and received a thorough explanation of their financial responsibilities.
- If a student withdraws, federal regulations may require that federal funds used to cover institutional expenses be returned to their respective program sources.
- Balances of unpaid charges are the responsibility of the student.
- Delinquent accounts will be assigned to collection agencies.
- Collection costs will be added to any outstanding balance.
- Proof of training will only be issued to a student after all balances/fees due to the school are paid.
- (The school issues a daily time card to each student. This time card is used to keep an account
  of class hours and practical operations. The time card must be signed by an instructor to verify
  that the hours and credit are valid.)

# APPLICATION FOR LICENSE REQUIREMENT

Upon graduation, a Diploma is awarded by the Academy verifying graduation and successful completion of the course for which the student has enrolled. Upon receiving a Diploma and receiving a Proof of Training a student may apply to the California State Board of Cosmetology to take the Examination. The Board sets an examination date and issues a license to successful applicants\*.

\*Your actual graduation date or end date may be sooner or later depending on holidays, school closures or your attendance. Proof of Training is required by the state board in order to apply for the exam. All balances must be paid before the school issues a Proof of Training to the student.

#### **CLASS START DATES**

Classes are scheduled to start on the first Tuesday of each month throughout the year for both Daytime and Evening Classes. If space permits, they may on occasion start more often. Check with the Academy for the next class start.

# STUDENT HOUSING

Coba Cosmetology Academy does not have dormitory facilities under its control. It is the student's responsibility; not the schools, to find suitable housing. As such, the school is not equipped to assist the student in finding housing.

#### **BANKRUPTCY STATEMENT**

Coba Cosmetology Academy does not have a pending petition in bankruptcy, nor is it operating as a debtor in possession, nor has it filed a petition within the preceding five years, nor has it had a petition in bankruptcy filed against it within the preceding five years that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code. (11 U.S.C. Sect. 1101 et seq.), 94909 (a) (12).

# **ON-DISCRIMINATION**

Coba Cosmetology Academy does not discriminate on the basis of age, color, sex, gender, sexual orientation, ethnic origin, race, religion, creed, physical handicap, political affiliations or beliefs in its educational programs, admissions, instruction, graduation policies or any other areas in which it operates and is prohibited from such discrimination by law. This practice of non-discrimination also extends to employment by the school and the administration of students engaged in programs and activities operated by the school. Federal sexual harassment guidelines have been adopted as a part of school policies.

#### DISCLOSURE OF EDUCATIONAL RECORDS

Adult students and parents of dependent minor students have the right to inspect, review and challenge information contained in their educational records. Educational records are defined as files, materials and documents maintained by the Academy which contain information directly related to a student. Written consent per request is required before educational records may be disclosed to third parties (including parents of a student 18 years of age or older) with the exception of accrediting agencies or government agencies so authorized by law. Any inquiries or complaints to the above should be directed to the Administrator of the Academy or authorized representative. Student records are maintained for at least five years. The institution adheres to the policy of family rights and privacy act of 1974 (FERPA). Copies of FERPA law are available to students and parents upon their request.

# **PLACEMENT ASSISTANCE**

While every effort will be made by Coba Cosmetology Academy to place students in suitable positions, **NO guarantee of employment or salaries can be made or implied**. Graduates may make an appointment with the School Director or the Lead Instructor for consultation and assistance in obtaining employment. The Academy provides a "Job Listing" bulletin board for students to review employment opportunities.

The Academy offers career, academic and individual counseling to all students. Counseling sessions are regularly scheduled, but students may request counseling at any time.

# **ENGLISH-AS-A-SECOND LANGUAGE**

The institution does not offer instruction in English-as-a-second language.

#### LANGUAGE OF INSTRUCTION

All courses are taught in English only. English proficiency will be evaluated and determined by the school during the admissions process.

#### LIBRARY AND OTHER RESOURCES

A library is available to students and staff and is equipped with an ample selection of materials, including books, DVD, periodicals, etc. Other resources are in the internet as advice by the Instructor.

# NOTICE CONCERNING TRANSFERABLITY OF CREDITS AND CREDENTIALS EARNED

The transferability of credits earned at Coba Cosmetology Academy is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the diploma you earn in Cosmetology is also at the complete discretion of the institution to which you may seek to transfer. If the credits or diploma that you earn at this institution are not accepted at the institution to which you seek to transfer you may be required to repeat some or all of your coursework at that institution. For this reason you should make certain that your attendance at this institution will meet your educational goals.

This may include contacting an institution to which you may seek to transfer after attending Coba Cosmetology Academy to determine if your credits or diploma will transfer.

# **ALL CURRICULUM**

#### **Cosmetology Course:**

1600 Hours CIP # 12.0401

SOC # 39-5012

The objective of the Coba Cosmetology Academy Cosmetology Course is to develop in the student the practical skills, theoretical knowledge and professional attitudes for success in the profession and to qualify and equip the student to pass the California State Board licensing examination. After graduates have successfully passed their State Board examination, they are qualified to work as licensed cosmetologists in any licensed facility in the State of California. They may cut hair, perform hair styling, perform phases of manicuring, apply makeup and give skin care (within the scope of the license) for profit.

The Course is 1600 clock hours in length, which can be completed in as little as ten months of full time attendance. Approximately 400 hours of the course time are devoted to technical instruction which consists of various learning activities in a classroom situation. The balance of the course time is devoted to practical operations in which students develop and practice cosmetology skills under the supervision of licensed instructors in actual working conditions. Following is a list of the subjects taught, the State required hours and operations in each:

SUBJECT	REQUIRED TECHINCAL INSTRUCTION (hours)	REQUIRED CLINIC OPERATIONS
Wet Hairstyling	25	200
Thermal Hairstyling	20	40
Permanent Waving	20	80
Hair Straightening	20	25
Haircutting	20	80
Hair Coloring & Bleaching	60	50
Scalp and Hair Treatments	5	20
Facials-Manual	5	10
Facials-Electrical	10	15

Chemicals	10	15
Eyebrow Arching & Hair Removal	10	20
Makeup	15	10
Manicure - Water and Oil	5	15
Pedicure	5	10
Artificial Nails-Acrylics & Artificial Nail Tips	20	100
Nail Wraps and Repairs	5	20
Act and Board Rules & Regs	20	
Cosmetology Chemistry	20	
Theory of Electricity	5	
Bacteriology, Disinfection, Sanitation	20	10
Anatomy and Physiology	15	
Safety of Hazardous Substances and Health	20	
Press and Curl	20	
Additional Training:		
Job Search Training	10	
People Skills and Salon Training	10	
Applicable Laws, Regs and Consumer Safety	5	
Total Technical Instruction Hours	400	
Clinic Floor Instruction Hours	1,200	
Grand Total Clock Hours of Instruction	1,600	

NOTE: The remainder of the 1600 hours is designated to additional practice on the clinical floor.

#### Esthetician Course:

600 Hours CIP # 12.0491

SOC # 39-5094

The objective of the Esthetician Course is to develop in the student the practical skills, theoretical and professional knowledge for success as an Esthetician, and to qualify and equip the student to successfully complete the State of California Board of Cosmetology Esthetician examination. Once the student has successfully passed the Board Exam, he or she may work as licensed Esthetician in any licensed facility in the State of California.

The Esthetician Course is 600 clock hours in length, which can be completed in approximately four months of full time attendance. Over one third of the course time is devoted to technical instruction, which consists of various learning activities in a classroom situation. The balance of the course time is spent in performing practical operations in actual working conditions under supervision of licensed instructors.

SUBJECT	REQUIRED TECHINCAL INSTRUCTION (hours)	REQUIRED CLINIC OPERATIONS
Cosmetology Act & Rules	10	
Chemistry	10	
Electricity	10	
Bacteriology, Sanitation, Sterilization, Safety, Anatomy	25	
Manual Facials	20	40
Electrical Facials	30	60

Eyebrow Arching & Hair Removal	25	50
Makeup	20	40
Additional Training maximum	30	
Chemicals	20	40
Total Technical Instruction Hours	200	
Clinic Floor Instruction Hours	400	
Grand Total Clock Hours of Instruction	600	

NOTE: The remainder of the 600 hours is designated to additional practice on the clinical floor.

#### **GRADING SYSTEM**

Students are examined regularly in theory and practical work. Marking and grading are as follows:

			<b>Practical Grades</b> Practical operations will be graded on the following scale:			s will be
90-100%	Α	(Excellent)	4 Points	Α	Excellent	90-100%
80-89	В	(Above Average)	3 Points	В	Good	80-89%
70-79	С	(Average)	2 Points	С	Satisfactory	70-79%
60-69	D	(Below Average)	1 Point	D	Unsatisfactory	60-69%
0-59	F	(Fail)	0 Points	F	Fail	0-59%

#### SATISFACTORY ACADEMIC PROGRESS

The Satisfactory Academic Progress Policy is consistently applied to all students enrolled at the Academy. The policy complies with the guidelines established by the National Accrediting Commission of Career Arts and Sciences (NACCAS) and the federal regulations established by the United States Department of Education.

Students who do not achieve the minimum standards for Satisfactory Academic Progress are no longer eligible for Title IV, HEA program funds; if applicable, unless the student is on warning or has prevailed upon appeal of the determination that has resulted in the status of probation.

Students who have not met Satisfactory Academic Progress at the end of an evaluation period will automatically regain satisfactory progress status at the end of the following evaluation period if they meet all qualitative and quantitative measures required in this policy.

#### **EVALUATION PERIODS**

Evaluations will determine if the student has met the minimum requirements for Satisfactory Academic Progress. The frequency of evaluations ensures that students have ample opportunity to meet both the attendance and academic progress requirements of at least one evaluation by midpoint in the course. Students who meet minimum requirements for attendance and academic performance are considered to be making Satisfactory Academic Progress until the next scheduled evaluation.

Students will be advised in writing of failure to meet Satisfactory Academic Progress and any impact on the student's eligibility for financial aid, if applicable.

Students are evaluated for Satisfactory Academic Progress as follows:

Program	First Evaluation Period	Second Evaluation Period	Third Evaluation Period	100% of Program	125% of Program	150% of Program
Cosmetology	450 hrs	900 hrs	1250 hrs	1600 hrs	2000 hrs	2400 hrs
Attendance Rate (67% of clock hours attempted)	302 hrs.	604 hrs.	838 hrs.	1072 hrs.	1340 hrs.	1604 hrs.
Cumulative GPA	70%	70%	70%	70%	70%	70%

Esthetician	300 hrs.	N/A	N/A	600 hrs.	750	900
Attendance Rate	201 hrs.	N/A	N/A	402 hrs.	502 hrs.	604 hrs.
(67% of clock hours attempted)						
Cumulative GPA	70%	N/A	N/A	70%	70%	70%

All evaluations are based on scheduled hours of attendance.

#### **Attendance Progress Evaluations**

Students are required to attend a minimum of 67% of the scheduled hours based on the applicable attendance schedule in order to be considered maintaining satisfactory attendance progress. Evaluations are conducted at the end of each evaluation period to determine if the student has met the minimum requirements. The attendance percentage is determined by dividing the total hours accrued by the total number of hours scheduled. At the end of each evaluation period the school will determine if the student has maintained at least 67% cumulative attendance since the beginning of the course which indicates that given the same attendance rate the student will graduate within the maximum time frame allowed.

#### **Maximum Timeframe**

The maximum timeframe is defined as the period, no longer than 150 percent of the published length of the program as measured by cumulative number of clock hours in which the student is required to complete and expressed in calendar time. On an exceptional basis the Maximum Timeframe may be extended by Administrator.

Maximum timeframes are as follows:

Cosmetology (Day)	1600 hours X 150% = 2400	maximum hours
	13 months X 150% = 19	maximum months
Cosmetology (Eve)	1600 hours X 150% = 2400	maximum hours
	16 months X 150% = 24	maximum months
Esthetician (Day)	600 hours X 150% = 900	maximum hours
	6 months X 150% = 9	maximum months

The maximum time allowed for transfer students who need less than the full course requirements or part-time students will be determined based on 67% of the scheduled hours.

Any approved transfer hours from another institution that are accepted toward the student's educational program are counted as both attempted and completed hours for the purpose of determining when the allowable maximum time-frame has been exhausted. SAP evaluation periods are based on actual contracted hours at the institution.

#### **Academic Progress Evaluations**

The qualitative element used to determine academic progress is a reasonable system of grades as determined by assigned academic learning. Students are assigned academic learning and a minimum number of practical experiences. Academic learning is evaluated after each unit of study. Practical assignments are evaluated as completed and counted toward course completion only when rated as satisfactory or better. If the performance does not meet satisfactory requirements, it is not counted and the performance must be repeated. Students must maintain a written grade average of 70%.

Numerical grades are considered according to the following scale:

90-100%	Α	(Excellent)
80-89%	В	(Above Average)
70-79%	С	(Average)
60-69%	D	(Below Average)
0-59%	F	(Fail)

#### **Determination of Progress Status**

Students meeting the minimum requirements for academics and attendance at the evaluation period are considered to be making Satisfactory Academic Progress until the next scheduled evaluation. Students will receive a hard-copy of their Satisfactory Academic Progress Determination at the time of each of the evaluations. Students deemed not maintaining Satisfactory Academic Progress may have their Title IV funding interrupted, unless the student is on warning or has prevailed upon appeal resulting in a status of probation. Hours accepted as Transfer Hours from another school are counted toward the student's current program. The hours are considered as both attempted and completed. Incompletes, withdrawals, repetitions and remedial coursework have no effect on satisfactory progress status.

#### **Warning**

Students enrolled in programs of 900 clock hours or more who fail to meet minimum requirements for attendance or academic (qualitative or quantitative) progress are placed on warning status. Provisions for Warning do not apply to students enrolled in programs of less than 900 clock hours. The student placed on Warning will be advised in writing of the actions required to attain Satisfactory Academic Progress by the next evaluation. If at the end of the warning period the student has still not met both the attendance and academic requirements enrollment for the student may be terminated or if a determination is made that the student still has an opportunity to achieve Satisfactory Academic Progress (both qualitative and quantitative) the student may be placed on Probation (see below).

#### Financial Aid Warning

Title IV recipients who have been placed on a "Warning" status, as noted above, are automatically placed on Financial Aid Warning status. Cash paying student will be placed on Warning Status. Financial Aid Warning is defined as a status the school assigns to a student who is failing to make satisfactory Academic Progress. The school will reinstate eligibility for aid for otherwise eligible students for one payment period and may do so without a student appeal. All provisions of Warning, as stated above apply to Financial Aid Warning and for Cash paying students.

#### **Probation**

Probation applies to students who have not achieved Satisfactory Academic Progress. For students enrolled in programs of 900 clock hours or greater Probation may be assigned to students who have not achieved Satisfactory Academic Progress by the end of a previous Warning period. Additionally, only students who have the ability to meet the Satisfactory Academic Progress Policy standards by the end of the evaluation period may be placed on probation. For students enrolled in programs less than 900 hours and if not meeting SAP the student will be placed on probation and terminated unless successfully appealed.

The student placed on Probation will be advised in writing of the actions required to attain Satisfactory Academic Progress by the next evaluation. Students placed on an academic plan must be able to meet requirements set forth in the academic plan by the end of the next evaluation period. If at the end of the probationary period, the student has still not met both the attendance and academic requirements required for Satisfactory Academic Progress they are subject to termination of enrollment.

#### **Financial Aid Probation**

Title IV recipients who have been placed on Probation, as noted above, are not eligible for Title IV funds during the period of Probation. Cash paying students will be placed on Probation. However, otherwise eligible students who are placed on probation may appeal to be placed on Financial Aid Probation. Financial Aid Probation is defined as a status a school assigned to a student who is failing to make Satisfactory Academic Progress and who successfully appeals. Eligibility may be reinstated for one payment period. Refer to Appeals, below.

#### **Appeals**

An appeal is defined as a process by which a student who is not meeting standards of Satisfactory Academic Progress petitions the school for reconsideration of eligibility for federal student aid funds. The appeal must be made to the Financial Aid department within ten calendar days of notification of Probation status. Reasons for which students may appeal a negative determination include but not limited to death of a relative, an injury or illness of the student, or any other allowable special or mitigating circumstance. The student must submit a written appeal to the school with supporting documentation of the reasons why the determination should be reversed. This information should include what has changed about the student's situation that will allow them to achieve Satisfactory Academic Progress by the next evaluation point. Appeal documents will be reviewed and a decision will be made and reported to the student within 30 calendar days. The appeal and decision documents will be retained in the student file. The decision will be final. If the student prevails upon appeal federal financial aid will be reinstated for retroactive periods deemed ineligible, if applicable. This appeal process applies weather or not student is receiving Financial Aid.

#### Re-Establishment of Satisfactory Academic Progress

Students may re-establish Satisfactory Academic Progress and Title IV aid, as applicable, by meeting minimum attendance and academic requirements by the end of the probationary period.

# INTERRUPTIONS, COURSE INCOMPLETES, WITHDRAWALS

If enrollment is temporarily interrupted for a Leave of Absence the student will return to school in the same progress status as prior to the leave of absence. Hours elapsed during a leave of absence will extend the student's contract period by the same number of days taken in the leave of absence and will not be included in the student's cumulative attendance percentage calculation. Students who withdraw prior to completion of the course and wish to re-enroll will return in the same Satisfactory Academic Progress status as at the time of withdrawal.

# NON-CREDIT AND REMEDIAL COURSES

Non-Credit and remedial courses do not apply to this institution. Therefore, these items have no effect upon the school's Satisfactory Academic Progress standards.

# TRANSFER HOURS

With regard to Satisfactory Academic Progress, a student's transfer hours will be counted as both attempted and earned.

# **RE-ENTERING STUDENTS**

Students who are re-entering school after prior leave of absence or cessation of enrollment will re-enter the school in the same progress status as when they left.

# ATTENDANCE POLICY

On time Graduation Date includes a grace period of 10 additional class days to complete the course. Additional training time beyond this date will cost the student the standard hourly rate as described in the Tuition and Fees section contained herein. All students are required to maintain a minimum 67% attendance rate to graduate from the program of study.

#### **Review of Attendance**

Attendance is reviewed every 30 days. Any student not in attendance for 10 scheduled class days without notification will be considered voluntarily withdrawn. To make up work or classes missed, check with your instructor or with the Administration.

#### **Tardy**

Unless there are extenuating circumstances acceptable to the instructor, any student late for class by seven minutes or more will not be permitted to attend school until theory class has been completed.

# **LEAVE OF ABSENCE ("LOA")**

Students may request a Leave of Absence (LOA), not limited to, serious illness, death in the family or other emergency circumstance. An LOA may not exceed 180 days. An LOA may only be granted once the student has been enrolled for at least 90 days (3 months) unless mitigating circumstances exist. If more than one LOA is granted within any given 12 month period the combined length of all LOA's within the 12 month period may not under any circumstances exceed 180 days. No additional institutional charges are assessed during an approved LOA and the expected Completion Date must be extended for the same number of approved days in the leave of absence.

Students must submit a written request outlining the reason for the requested leave, duration of leave including the requested return date and any applicable documentation to support the request. LOA requests for medical purposes require medical documentation. All requests for LOA must be signed and dated by the student and should be submitted to the Financial Aid Office for evaluation. Written requests are reviewed on an individual basis with consideration given to the following criteria:

- (1) Student eligibility for Leave of Absence,
- (2) Complete and compliant written request,
- (3) Reason for LOA request,
- (4) Any other applicable factors or considerations and
- (5) Reasonable expectation that the student will return upon completion of the LOA.

Prior to approving an LOA, any student who has received a Federal Student Loan must receive counseling regarding any impact that the LOA may have on those loans

#### Failure to Return From LOA

Students who fail to return to class as scheduled following a LOA will be terminated from the program. As required by federal statute and regulation the students last date of attendance prior to the LOA will be used in order to determine the amount of tuition and Title IV Funds the college earned. Students who have received Federal Student Loans must be made aware that failure to return from an approved LOA, depending on the length of the LOA, may have an adverse impact on the student's loan repayment schedule.

Students will only be eligible for Federal Pell Grant while on LOA. Students will not be eligible for any of their student loans while on a LOA.

Federal Loan programs provide students with a grace period which delays the student obligation to begin repaying their loan debt for up to 6 months (180 days) from the last day of attendance. If a student takes a lengthy LOA and fails to return to school after its conclusion, some or all of the grace period may be exhausted forcing the borrower to begin making payments immediately.

# WITHDRAW AND RE-ENTRY POLICY

All students who withdraw in good standing due at the discretion of the school's administration will be accepted to re-enter during the next class start.

# **CHANGE OF STATUS**

Students unable to attend their scheduled hours (full or part time), must request a change of status in writing from the Management prior to attending more or less hours.

# OTHER SCHOOL POLICIES

Other school policies and information will be given to the prospective student during the Enrollment Interview. These policies and information include but are not limited to:

- (1) School Performance Fact Sheet
- (2) What to Expect in the Workplace
- (3) Kit Checklist
- (4) Course Outline and Class Schedule
- (5) Drug Abuse Prevention
- (6) Security and Safety Report
- (7) School Catalog with all school policies

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

#### **ACCOUNTING OF STUDENT HOUR AND OPERATIONS**

All students are responsible for the accuracy of their time cards. Students must clock in and out at the required times and record all hours of classroom attendance. The student must present the completed time card to an Instructor for verification of accuracy and signature by the Instructor, before leaving for the day. Time cards are not to be removed from the premises at any time.

#### **TUITION AND FEES**

Weekly, Bi-Monthly and Monthly payment schedules are available. Please discuss your preference with the Administrator during your interview.

COSMETOLOGY COURSE:	1600 hours
Registration Fees (Non-Refundable)	\$100.00
Tuition*	\$20,000.00
STRF** (Non-Refundable)	\$0.00
Other Charges	\$0.00
***Supplies and Equipment	\$2,000.00
TOTAL INSTITUTIONAL CHARGES	\$22,100.00

<sup>\*</sup>Tuition is based on \$12.50 per hour.

#### **Methods of Payments**

Methods of payment of monies owed includes: Cash, Credit Card, Money Order, Check, Title IV Disbursements and Loans:

Payment Schedule	Daytime Private	Evening Private	Daytime Private
Schedule	8:30am To 3:00pm	5:00pm to 10:00pm	8:30am to 5:00pm
Payment Schedule	Equal installments over 10 Months	Equal installment over 15 Months	No longer offered as of 7- 24-2014
Down Payment	\$4,420.00	\$4,420.00	
Monthly Payment	\$1,768.00	\$1,178.67	

<sup>\*\*</sup>Student Tuition Recovery Fund Payable to the State of California (Non-Refundable). As of January 1, 2015 the rate is \$0.

<sup>\*\*\*</sup>Non-Returnable due to Health and Sanitary Reasons. Includes all required equipment, supplies, books and materials necessary to complete the specific course of study within the enrollment period. Except for Coba Cosmetology Academy T-Shirts and Aprons, personal effects such as clothing and uniforms are not included.

ESTHETICIAN COURSE	600 Hours
Registration Fees (Non-Refundable)	\$50.00
Tuition*	\$7,500.00
STRF** (Non-Refundable)	\$0.00
Other Charges	\$0.00
***Supplies and Equipment	\$1,300.00
TOTAL INSTITUTIONAL CHARGES	\$8,850.00

<sup>\*</sup>Tuition is based on \$12.50 per hour.

#### **Methods of Payments**

Methods of payment of monies owed includes: Cash, Credit Card, Money Order, Check, Title IV Disbursements and Loans

Payment Schedule	Full Time
Schedule	8:30am to 5:00pm
Payment Schedule	Equal installments over 5 Months
Down Payment (includes first month)	\$2,500.00
Monthly Payment	\$1,240.00

#### **Student Tuition Recovery Fund Payment**

The State of California created the Student Recovery Fund (STRF) to relieve or mitigate economic losses suffered by students in educational programs who are California residents, or are enrolled in a residency program and attending certain schools regulated by the Bureau for Private Postsecondary Education.

You may be eligible for STRF if you are a California resident, or are enrolled in a residency program, prepaid tuition, paid the STRF assessment, and suffered an economic loss as a result of any of the following:

- (1) The school closed before the course of instruction was completed
- (2) The school's failure to pay refunds or charges on behalf of a student to a third party for license fees or any other purpose, or to provide equipment or materials for which a charge was collected within 180 days before the closure of the school
- (3) The school's failure to pay or reimburse loan proceeds under a federally guaranteed student loan program as required by law or to pay or reimburse proceeds received by the school prior to closure in excess of tuition and other costs.
- (4) There was a material failure to comply with the Act or the Division within 30 days before the school closed or, if the material failure began earlier than 30 days prior to closure, the period determined by the Bureau.
- (5) An inability after diligent efforts to prosecute, prove and collect on a judgment against the institution for a violation of the Act.

<sup>\*\*</sup> Student Tuition Recovery Fund Payable to the State of California (Non-Refundable). As of January 1, 2015 the rate is \$0.

<sup>\*\*\*</sup>Non-Returnable due to Health and Sanitary Reasons. Includes all required equipment, supplies, books and materials necessary to complete the specific course of study within the enrollment period. Except for Coba Cosmetology Academy T-Shirts and Aprons, personal effects such as clothing and uniforms are not included.

However, no claim can be paid to any student without a social security number or a taxpayer identification.

#### **Additional Charges**

Any student who does not complete a course within the allotted contractual enrollment period will be charged at the same hourly rate of \$12.50 for Cosmetologists and Estheticians, for any additional time required for completion. Exceptions will be made for approved Leaves of Absence or Changes of Status. Leaves of absence or changes in status are approved upon written request of the school for extended illnesses of the student; illness, birth, death in the student's family or for other reasons deemed legitimate by the School and which can be substantiated in writing.

Additional Charges are due and payable immediately. At is discretion, the Financial Aid Director may allow for Additional Charges to be paid on with a payment schedule to be determined by the Financial Aid Director.

#### **Cash Discount**

Coba Cosmetology Academy may provide a tuition discount of up to 10% of the cash portion of their tuition for enrolled students who agree to pay in full either by cash, money order, cashier's check or credit card (Student will pay an additional charge if credit card is used to pay fee) for the cash portion of their tuition on or before enrollment. Each request will be evaluated on a case by case basis, the cash discount is at Coba Cosmetology Academy's sole and absolute discretion.

#### FINANCIAL AID OVERVIEW

Coba Cosmetology Academy is authorized to administer Federal Programs of student financial assistance.

Included are the PELL Grant Program; and Federal Family Educational Loans. If you are enrolled or accepted for enrollment and are a citizen or permanent resident of the United States you are eligible to apply for assistance under these programs. Remember, Grants are "gifts"; however, loans must be repaid.

#### **Federal Pell Grant**

Federal Pell Grants are available to qualified undergraduate students to assist them with their tuition costs. The school's computerized system will calculate the amount of need you are eligible to receive. The maximum Federal Pell grant amount for 2014-2015 is \$5,730 and for 2015-2016 is estimated to be \$5,730.

#### **Federal Direct Loan Programs**

There are applications available at the school. The school's Financial Aid Director (FAD) or Financial Aid Officer (FAO) can determine your eligibility. Repayment is based on the amount of loan and could be as low as \$55.00 per month. Repayment begins 6 months after the student stops attending school. Details on all Financial Aid programs are available from the Financial Aid Director or Officer and all prospective financial aid students are expected to arrange a personal planning meeting with the FAD/FAO.

UNSUBSIDIZED DIRECT LOAN: are loans for which the federal government pays the interest while the student is in school, during deferment, and during the grace period. These loans are for students who demonstrate financial need based on the federal formula and the cost of education including indirect cost established by the Academy.

UNSUBSIDIZED DIRECT LOAN: is available to all eligible students regardless of income. Unlike the subsidized loan program, interest that accrues on this loan is the responsibility of the borrower.

FEDERAL DIRECT PLUS LOAN: is a loan that parents with good credit borrow on behalf of the dependent student.

#### **How to Apply For Financial Aid**

As a general rule an in-person interview with a financial aid representative is mandatory. The Academy uses the Free Application for Federal Student Aid (FAFSA) as a foundation for all federal programs. The procedure for applying for federal assistance is as follows:

- (1) Obtain a FAFSA and a checklist of items to bring to your in-person appointment.
- (2) Complete the FAFSA with supporting documentation.
- (3) Return the FAFSA and other requested documentation for an estimate of financial assistance.
- (4) Within a week, the financial aid representative may request additional documentation to complete the FA eligibility.
- (5) An Award Letter will be presented upon final evaluation of the FA documents.
- (6) The Federal Pell Grant is normally processed after 5 days of enrollment.
- (7) Federal Loans are processed 30 days after enrollment for first time borrowers.

#### **How Awards Are Determined**

The FAFSA is entered in a database that determines an Expected Family Contribution (EFC). The EFC determines the Federal Pell Grant eligibility and Subsidized Loan eligibility. In addition the student's need determines the Direct Unsubsidized Loan.

RESPONSIBILITY: If a student obtains a loan to pay for the program, that student will have the responsibility to pay the full amount of the loan plus interest, less the amount of any refund.

#### **REFUNDS**

#### STUDENT BUYERS RIGHT TO CANCEL

You have the right to cancel an Enrollment Agreement without penalty for any program of instruction, including any equipment such as books, materials and supplies or any other goods related to the instruction offered in the Agreement through attendance at the first class session or the seventh (7th) day (calendar days) after enrollment; whichever is later. Business day means a day on which you were scheduled to attend a class session.

Cancellation shall occur when you give written notice of cancellation at the selected address of the Institution shown below. You can do this by mail, hand delivery, or telegram. The written notice of cancellation, if sent by mail, is effective when deposited in the mail properly addressed with postage prepaid to:

Coba Cosmetology Academy Attn: CarolAnn Malkasian President/Owner 102 North Glassell Street Orange, California 92866

If the enrollment is cancelled Coba Cosmetology Academy will refund all monies paid by the student, less the non-refundable registration fee and any deductions for unused equipment and supplies. Please note once the kit is opened, it is no longer returnable due to health and sanitation reasons. All money will be refunded to you within 45 calendar days.

#### INSTITUTIONAL REFUND POLICY

If you withdraw from Coba Cosmetology Academy after the cancelation period described in the above section you may be entitled to a pro rata refund if you completed less than 60 percent of scheduled hours attended up through your last date of attendance. The refund is calculated on a pro rata attendance less registration fee, STRF, and kit costs.

#### WITHDRAWAL POLICY

For the purpose of determining the amount you owe for the time you attended you shall be deemed to have withdrawn from the course when any of the following occurs:

- (1) You notify the school of your withdrawal or the actual date of withdrawal.
- (2) The institution terminates your enrollment.
- (3) You fail to attend classes for 10 scheduled class days (14 calendar days). In this case, the date of withdrawal shall be deemed to be the last date of recorded attendance.

#### RETURN OF TITLE IV

#### Treatment of Title IV Funds When a Student Withdraws

A Title IV recipient that withdraws from school has both the Institutional Policy and the "Return to Title IV" calculated. The Return to Title IV calculation determines the earned and unearned amounts of Title IV funds earned for the payment period as of the date the student ceased attendance.

Special note to students receiving Unsubsidized/Subsidized/PLUS/Perkins loans, ACG/National SMART/Pell/SEOG grants or other aid, if you withdraw from school prior to the completion of the equivalent to 60 percent of the workload in any given payment period, a calculation using the percentage completed will be applied to the funds received or that could have been receive that will determine the amount of aid the student earned.

If the student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:

- (1) The Federal or State Government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan.
- (2) The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

Unearned funds would be returned to the program in the order stated below by the school and/or the student.

Student liability to loan funds will continue to be paid in accordance to the original promissory note terms. Funds owed by the student to the Grant programs are limited to 50% of the gross award per program received. Sample Calculation, completion of 25% of the payment period or enrollment period earns only 25% of the aid disbursed or that could have been disbursed. If applicable, this would be the first calculation to determine the amount of aid that the student would be eligible for from the Title IV Financial Aid programs. A second calculation would take place to determine the amount earned by the institution during the period of enrollment.

#### Refunds

If any refunds are due based on the Return of Title IV calculation or the institutional refund policy calculation, any refunds will be made as soon as possible but not later than 45 days from the determination of withdrawal date in the order stated in section CFR 34 section 668.22.

The order of payment of refunds is,

- (1) Unsubsidized Loans from FFELP or Direct Loan
- (2) Subsidized Loans from FFELP or Direct Loan
- (3) Perkins Loans
- (4) PLUS (Graduate Students) FFELP or Direct Loan
- (5) PLUS (Parent) FFELP or Direct Loan
- (6) Pell Grant
- (7) Academic Competitiveness Grant (ACG)
- (8) National SMART Grant
- (9) Federal SEOG

This order would apply in accordance to the aid programs available at the institution. The student (or parent for a Direct PLUS loan) must return unearned aid for which the student is responsible by repaying funds to the following sources in the following order. Amounts to be returned to grants are reduced by 50%.

- (1) Unsubsidized Direct Loan
- (2) Subsidized Direct Loan
- (3) PLUS Direct Loan
- (4) Federal Pell Grant (50%)

# STUDENT RULES, REGULATIONS AND DISCIPLINARY ACTION

# **Immediate Withdrawal (Termination)**

- (1) Theft
- (2) Altering or forging time cards
- (3) Causing extreme or willful disruption of the school
- (4) Use of drugs or alcohol in school
- (5) Physical abuse of another person

# The Following May Result In a Suspension (One-Day to Two-Weeks)

- (1) Leaving school without permission of instructor.
- (2) Failure to have proper equipment when needed.
- (3) Use of foul language, ethnic, racial or sexual slurs.
- (4) Receiving personal services without instructor's permission.
- (5) Gossiping or causing discord in the school.
- (6) Smoking outside of designated areas,
- (7) Refusing to perform an assignment, patron or otherwise.
- (8) Removing time cards from school premises.
- (9) Using products or performing services not on patron ticket.
- (10) Modifying customer services without consulting instructor.
- (11) Improper uniform.

- (12) Dirty uniform or unsatisfactory personal cleanliness.
- (13) Failure to observe sanitary rules and regulations.
- (14) Shouting.
- (15) Use of cell phone inside the school or outside without clocking out.
- (16) Eating or drinking outside of designated areas.
- (17) Entering offices or being behind desk without permission.
- (18) Failure to clean up work area or perform assigned cleanup duties.
- (19) Leaving class or clinic without permission.
- (20) Failure to clock in or out properly.
- (21) Failure to take lunch break at proper time.
- (22) Showing discourtesy to anyone in school.
- (23) Unexcused absence (must give 2 week notice for day off to be excused) and students must call by 9:30 if they are going to be late or absent.

#### General

A third suspension or a third violation of the above school rules may result in termination from School. These guidelines are not all inclusive, as there may be other situations that may require action of the school. These guidelines may be revised at any time. They will then be posted on the bulletin board.

#### **COMPLAINT PROCEDURE GUIDELINES**

Persons seeking to resolve problems or complaints should first contact the instructor in charge. Requests for any further action may be made in writing to the School Administrator.

(1) Complaints must be in writing and addressed to School Administrator:

Coba Cosmetology Academy Attn: CarolAnn Malkasian, President/Owner 102 North Glassell Street Orange, California 92866

- (2) A school representative will meet with complainant within 10 days.
- (3) If problem is not resolved, the complainant will be referred to the complaint committee.
- (4) The committee will meet with the complainant and document the meeting. The complainant will receive a copy of the documentation. If additional information is required the complainant must write this information and present to the committee.
- (5) Within 15 days the complainant will receive the committee's written response outlining the steps to correct the problem or state that the complaint was not warranted nor based on fact.
- (6) Any questions a student may have regarding this catalog or any complaints that have not been satisfactorily answered by the institution may be directed to the:

Bureau for Private Postsecondary Education (Physical Address) 2535 Capitol Oaks Drive, Suite 400 Sacramento, CA 95833 Or (Mailing Address)

# P.O. Box 98018 West Sacramento, CA 95798-0818 Toll Free (888) 370-7589 Fax 916-263-1897 <a href="https://www.bppe.ca.gov">www.bppe.ca.gov</a>

Or to our Accrediting Agency:

The National Accrediting Commission of Career Arts & Sciences 4401 Ford Avenue, Suite 1300 Alexandria, Virginia, 22302-1432

www.naccas.org